

Express International Group (EIG) team is dedicated to providing the best possible services to our clients with a commitment to meeting their needs with least cost; reduced risk; agile services with standardized quality.

EIG believe that our uniquely professional employees, combined with consistently high standards of services provided to our clients, EIG can achieve our organizational goal of providing quality services to our customers and securing a profitable future.

All employees are fairly treated and given an equal voice. To that end, our decisions are made by consensus.

EIG continually **working to achieve the set our quality objectives.**

EIG has established and will maintain an effective Quality Management System, planned and developed to meet the standards and the requirements of ISO 9001-2015 and the standards required by the applicable regulatory ordinances.

EIG always enhances internal awareness of hazardous situations by implementing the risk assessment and implementing the effective risk management.

EIG always advocates “good distribution practices” on both departmental and individual levels.

EIG effectively communicates its quality performance to stakeholders.

EIG regularly reviews the overall performance of the quality management system and its continual suitability to ensure efficiency and continuity of our system and allow a room for improvement introducing advanced methods to maintain highest quality standards according to SMART quality objectives.

EIG Management is also accountable for communicating the importance of meeting customer requirements with the high standard quality services to employees on all levels.

EIG is committed to meet customer’s expectations is accomplished by constant reviewing to our policy and procedures for improving our quality management system by:

- Hiring qualified staff
- Holding training sessions to improve employee skills
- Regular reviews, internal audits and spot checks.

This Policy statement will be displayed at all workplaces and made available to the public and other interested parties upon request. The Quality Policy document will also be available at all workplaces for reference by any employee or stakeholder, as required.

The Quality Policy document is continually monitored and updated, if necessary, and will be formally reviewed annually and may be amended whenever deems necessary.

Approved by:

Jerry Nazzal
President

